

Medicaid and DC Healthy Families

Know Your Rights!

What is Medicaid/DC Healthy Families?

Medicaid and DC Healthy Families provide health insurance to people who live in D.C. and have low income. The programs pay for doctor and hospital visits, dental and eye care, home health care, prescription drugs, and other services.



*This flyer only talks about **Medicaid**, not Medicare. **Medicare** is for people who are 65 or older, have disabilities, or have End Stage Renal Disease or ALS.*

Can I get Medicaid/DC Healthy Families?

- If you get **SSI**, you get Medicaid.
- Without SSI, you must have **low income** and **few assets** (things you own). See below.

Does everyone in my household get Medicaid when I apply?

You can apply for yourself or others. Some people in your family might be able to get Medicaid, even if you can't get it for everyone. See the charts below:

Household Size (includes adults and children)	Adults can get Medicaid if your total household income is less than:
1	\$2,146/month
2	\$2,903
3	\$3,660
4	\$4,417
5	\$5,173
6	\$5,930

Household Size (includes adults and children)	Children and pregnant women can get Medicaid if your total household income is less than:
1	\$3,477/month
2	\$4,703
3	\$5,929
4	\$7,155
5	\$8,380
6	\$9,606

Can I apply if I don't speak English well?

Yes. The law says the government has to help you in your language. Tell the agency you want help in your language.

I'm Not a Citizen. Can I get Medicaid/DC Healthy Families?

Maybe. Some people who aren't U.S. Citizens can get Medicaid. Go to Legal Aid's flyer, "**Getting Public Benefits if You're Not a U.S. Citizen.**"

Even if you can't get Medicaid, you can still apply for your children or other household members.

You only have to write the immigration status of the people you're applying for. The government can't ask for more information

*If you can't get Medicaid because of your immigration status: apply for the **DC Healthcare Alliance** or for a private plan through **D.C. Health Link** (dchealthlink.com) (depending on your immigration status).*

Can I apply if I don't speak English well?

Yes. The law says the government has to help you in your language. Tell the agency you want help in your language.

What if I also get Medicare?

You might be able to get Medicaid too. See below.

Household Size	Your household monthly income needs to be less than this amount to get . . .	
	Medicaid *	QMB
1	\$1,073/month	\$3,219/month
2	\$1,452	\$4,355
3	\$1,830	\$5,490
4	\$2,208	\$6,644
5	\$2,587	\$7,706
6	\$2,965	\$8,895

*To get regular Medicaid, you also can't have assets worth more than \$4,000 (for an individual) or \$6,000 (for a couple), not counting some assets like a car or house.

What is Retroactive Medicaid?

If you have a medical bill from up to three months before your application date, you may be able to get Medicaid to cover the bill. Use District Direct to apply.

Go to the next page to learn how to apply for Medicaid.



Need help? Call Legal Aid at (202) 628-1161 or go to www.legalaiddc.org/online-intake/.

How do I apply for Medicaid/DC Healthy Families?

You can apply for **all** public benefits, including food stamps, TANF, Medicaid, and D.C. Healthcare Alliance **on the same application**.

Step 1: Get the documents you need. Don't send the originals! Take a picture or make a copy.

Your photo ID	Your Social Security Card (if you have one)	Proof of income (such as pay stubs)	Your utility bill or other proof of address	Birth certificates of everyone in your household
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Step 2: Apply in one of five ways:



In person: Go to one of these **ESA** service centers. Ask for a receipt when you apply.

- **Anacostia Service Center**
2100 Martin Luther King Jr. Avenue SE
(202) 645-4614
- **Congress Heights Service Center**
4001 South Capitol Street SW
(202) 645-4546
- **H Street Service Center**
645 H Street NE
(202) 698-4350
- **[Closed] Fort Davis Service Center**
3851 Alabama Avenue SE
(202) 645-4500
- **[Closed] Taylor Street Service Center**
1207 Taylor Street NW
(202) 576-8000



Smartphone: Download the **District Direct** app in the app store. Apply through your phone. Write down your confirmation number.



Online: Apply online through **District Direct** at <https://districtdirect.dc.gov/ua/>. Write down your confirmation number. Save a copy of what you submit.



Mail: Get the application at <https://dhs.dc.gov/page/apply-recertify-benefits>. Send in the application and copies of your documents to a Service Center (listed to the left). Keep proof that you mailed in your application. **This option isn't recommended.**



Fax: Fax the completed application to DHS ESA at **(202) 671-4400**.

What happens after I apply for Medicaid/DC Healthy Families?

If you're approved, you'll get a notice in the mail or through the app. You'll get enrolled in managed care plan with a Managed Care Organization (MCO). The three MCO plans are AmeriHealth Caritas, CareFirst Community Health Plan, and MedStar Family Choice. **To learn more about the plans, go to dchealthyfamilies.com or call DC Families Customer Service at (800) 620-7802.**

I didn't get Medicaid or my services got cut off. What can I do?

You have the right to appeal. You need to appeal within **90 days** of the notice that your Medicaid was denied, cut off, or reduced. There are three steps to appeal.

Step 1: Get the appeal form online at <https://oah.dc.gov/node/154252>.

Step 2: Fill out the appeal form.

Step 3: File the form in one of these ways:

Email it to oah.filing@dc.gov.

Bring it in person to the Office of Administrative Hearings, 441 Fourth Street NW, Suite 450N, Washington, DC 20001. *Keep a copy of the form.*

Mail it the address on the left. *Keep a copy of the form. Write down the date you sent it. This option isn't recommended.*

What if my plan won't cover a service I need or a doctor I have to see?

Once you get Medicaid, you have rights. If you can't get a service or see a doctor, file a "**grievance**" with your MCO. A grievance is a formal way to complain about an issue with your MCO. If the grievance is denied, you can **appeal** the denial through a "**fair hearing**" at OAH (see the information above).



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